

## Integrated Management System - Quality Policy Statement.

Augustus Martin Ltd is committed to Quality Assurance. The benefit to our customers derives from our partnership and embraces a set of joint values which underpin our commitment to achieve a “right first time”, “on time”, “every time” quality performance.

We are committed to continually improve the effectiveness of our overall business operating processes to meet the needs of our customers, stakeholders and other interested parties and ensure we satisfy their requirements always. Furthermore, it is our aim that all personnel within our organization maintain customer focus and strive to supply products and service which meet our customer requirements and expectations.

To achieve these goals, we will: -

- Set improvement objectives and ensure the provision of adequate resources for their achievement;
- Satisfy all applicable requirements;
- Train and develop all our people to ensure they have the necessary skills to facilitate the achievement of our policies and objectives;
- Communicate our policies and objectives throughout the organization and ensure they are understood and implemented;
- Monitor and regularly review our objectives and achievements and ensure that both they and our policies remain relevant to the needs of our customers and our business as it continually evolves;
- Maintain customer focus always and implement effective systems and procedures to monitor levels of performance.

This Policy will be revised when:

- There are major changes in the size and nature of the business;
- Changes in relevant legislation;
- Following any significant incident or near miss.

To ensure that this policy remains up to date, it shall be reviewed annually.